

## STEP-BY-STEP GUIDE FOR BENEFICIARIES — 'HOW TO LAUNCH A MANUAL PAYMENT REQUEST?'

## There are 4 scenarios possible:

- Scenario 1: the EFU (Budgetary Responsible) launches and approves the project initial payment (this is done automatically after the project's approval!);
- Scenario 2: the EFU (Budgetary Responsible) launches and approves an intermediary payment (this is done automatically in case the beneficiary has submitted a financial report in AMBIS and in case the Project Manager has added the 'reported amounts' in process 5 ('control')!);
- Scenario 3: the EFU (Budgetary Responsible) launches a manual payment request;
- Scenario 4: as a beneficiary, you are launching a manual payment request.

Attention 1: The present guide focuses solely on the 4th scenario!

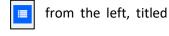
<u>Attention 2</u>: launching a manual payment request will <u>only</u> be possible after a project has been officially approved in process 4 (i.e. proposal analyzation & selection by the EFU)!

1. In the Dashboards section of your AMBIS account, go to 'Projects Overview For Beneficiaries'.

Then look for the project in question for which you want to launch a manual payment request.



When you have found the project in question, click on the 2<sup>nd</sup> blue button View Payment Orders'.

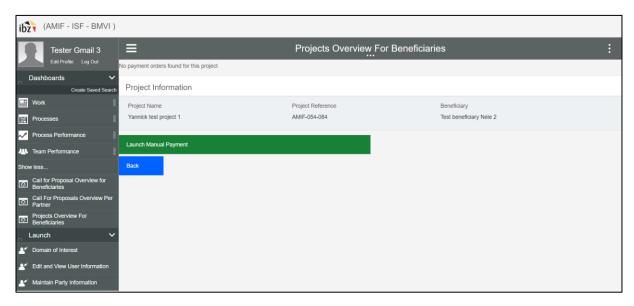




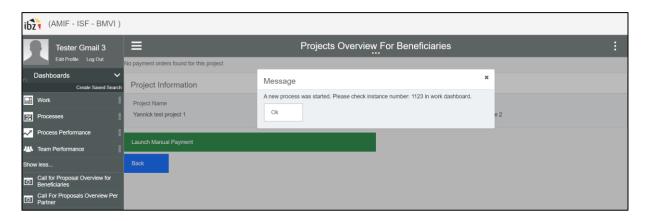
After clicking on 'View Payment Orders', you will see the following screen:

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In order to launch a 'manual payment request', click on the green button <u>'Launch Manual Payment'</u>. You will then see the following pop-up message:



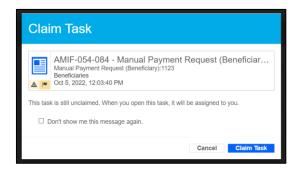
After clicking on 'OK', go back to your Workflow' and look for the task in question. It might be useful to note down the instance number.

2. In your AMBIS account, a new task named 'Manual Payment Request (Beneficiary) – Download template + Upload file' will have appeared in the 'Work' overview.

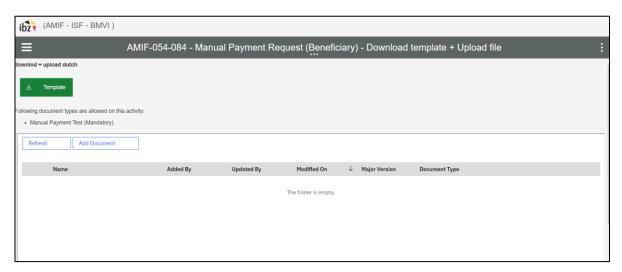


Select this task by clicking on it. The following message will appear:





Click on 'Claim task'. This task will now be assigned to you. You will be redirected to a new screen, which looks as follows:



In this step, you can download the manual payment template via the green button <u>'Template'</u> (see example below).



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After filling out the document, you will then be required to upload the filled-in template.

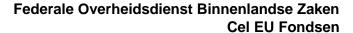
You can then choose to either <u>'Submit'</u> or <u>'Cancel'</u> the task.



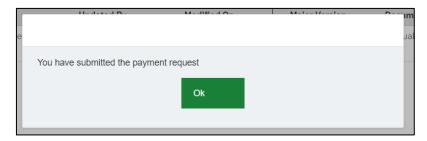
When clicking on 'Submit', you will see the following message:



After clicking on 'Yes, submit the payment request', you will see the following pop-up message:







After clicking on  $\underline{'OK'}$ , your current screen will close and you will be redirected to the main AMBIS screen.

3. The remainder of the process will take place on the level of the EFU. In due course, you will be informed about the outcome of your manual payment request, both via e-mail and in the 'Payments Overview' via the Dashboards section of your AMBIS account.